

Main Page

1 Welcome message occurs twice on same page. User is greeted by their *access privilege* status “name” which is also redundant with information in the list below greeting.

2 List of relevant items to user is unorganized and unprioritized. Some items are just facts (access privileges), while others are potential user actions, either for the application (preferences, comments, send email) or the user’s workflow (recently catalogued assets, work groups). This makes it very difficult for user to quickly understand the state of the application versus the state of their actual work. Where is the user’s ability to see what is “on their plate” e.g. what needs approval, which projects they have, their status, etc.?

3 “Quick Asset Search” seems convenient here but doesn’t visually look like a Search function “tool” distinguished from any other part of the list or this page.

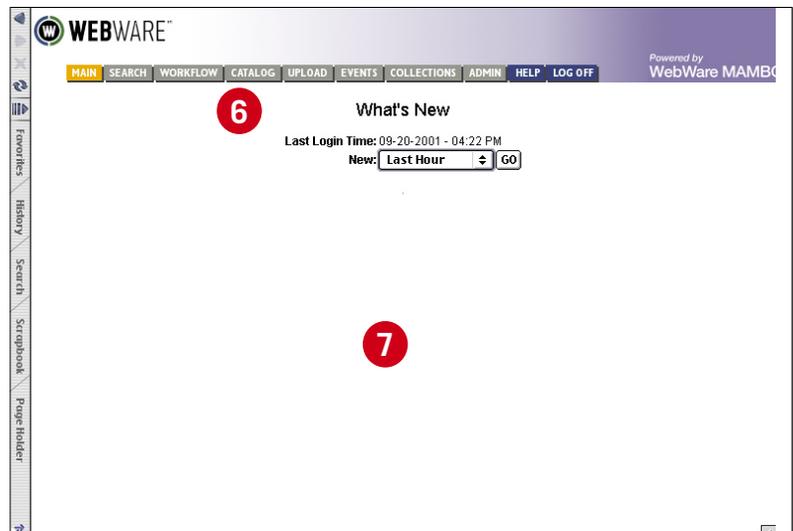
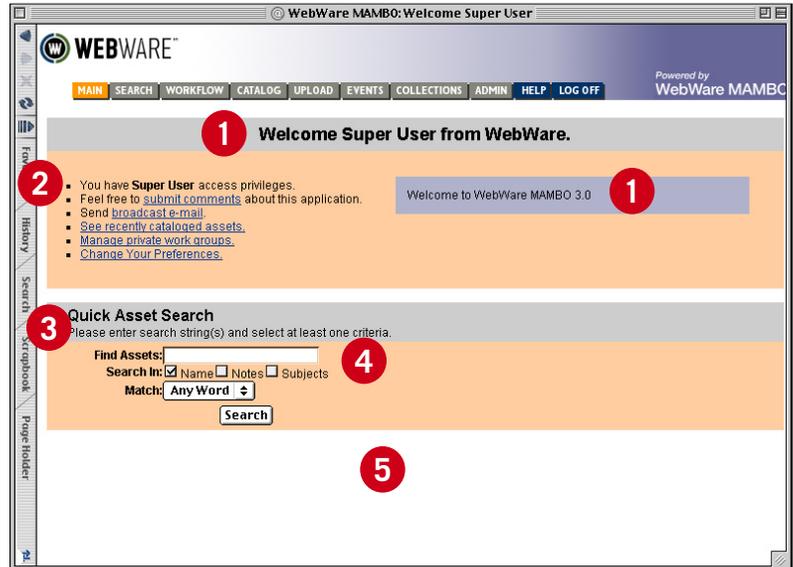
4 Language under “Quick Asset Search” is confusing. Do non- techy users know what a “search string” is? User is being asked to select at least one criteria, but what does that refer to below it? Which one is the criteria the user should select from?

5 Is there other information that would be helpful for the user to have here like “what do you want to do ?” or “Here are the three steps to do x and y and z”.

6 What does “new” mean here? New what? Assets? Collections? Everything? Is it important to distinguish different types of new items or events?

This page delivers a small amount of information for the click. It seems that this function is, in fact, initiating a search “by time” from the Main page. While I would expect this to also be part of the options for searching in the Search area, it can be seen as a convenient feature. In this case, I would group it and characterize it in the same way “Quick Asset Search” appears on the Main screen.

7 There is enough space on the Main Page to accommodate choosing a time frame for new items and thus, combine all this information on to one page.



Main Page (cont.)

1 The results which are returned on this screen are really search results in list form. Users want a consistent way to think about the application and having search results come up in “Main” area instead of Search just adds to a lack of clarity about where actions happens in the application. Is there any reason for this page to, in fact, not be a results screen in “Search” area?

2 What happens when this list gets really long? Are there other options for viewing it? Shouldn't I be able to sort this list by name, or date, or file type for instance?

For less savvy users, choosing items on a list by holding down a key may not be so obvious. Are there other ways to select multiple items from this list as well? Letting users know when there is hidden functionality is important to them.

3 Generally, there are no visual indications or signposts that help me to know where I am by the time I get to this page.

4 Again, here is another case where it seems this Contact Sheet view is part of a “search result”. Now there is added confusion, as the primary button bar says I am in “Main” while the secondary blue tab reveals this is a “search result”. This lack of consistency about where certain actions take place will confuse the user.

5 More about this page and its layout in “Search”.

